Okta SCIM Provisioning Guide

Supported features:-

- Create user
- Delete user
- Import user

Please follow the steps below to provision SCIM access for Zamp on Okta

Enable API Integration in Okta

- Log in to Okta Admin Console
 - Navigate to Applications \rightarrow Select Your Zamp App.
- Access the "Provisioning" Tab
 - Click "Configure API Integration".
- Enable SCIM API
 - Check "Enable API Integration".
 - Enter the App Token (securely shared by Zamp).
- Test API Credentials
 - Click "Test API Credentials".
 - A green success message should appear if successful.
- Save Changes
 - Click "Save" to confirm the integration.

=	Active v & & View Logs Monitor Imports
General Sig	n Provisioning Import Assignments Application Rate Limits
Settings	
Integration	ZAMP: Configuration Guide Provisioning Certification: Okta Verified This provisioning integration is partner-built by ZAMP
	Cancel
	ZAMP was verified successfully!
	Enter your ZAMP credentials to enable user import and provisioning features.
	API Token
	Save
This integration w	ist upgraded on Feb 5, 2025, 3:20:15 PM
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Enable SCIM Provisioning Features

- Navigate to Provisioning Settings
 - Go to Provisioning \rightarrow To App.
- Edit SCIM Settings
 - Click "Edit".
- Enable User Provisioning Options
 - Create Users \rightarrow Automatically creates users in Zamp.
 - Deactivate Users → Automatically deactivates users in Zamp when deactivated in Okta.
- Save Changes
 - Click "Save" to finalize the settings.

General	Authentication	Provisioning	Import	Assignments	Okta API So	copes A	Application	Rate Limits		
Settings										
То Арр				okta	-	=	:			
To Okta										
Integration		Provisioning t	о Арр						С	ancel
		Create Users								Enable
		Creates or links a user in ZAMP when assigning the app to a user in Okta. The default username used to create accounts is set to Okta username .								
		Set password when creating new users 🛛 🕑 Enable								
		Deactivate User	rs						•	Enable
Deactivates a user's ZAMP account when it is unassigned in Okta or their Okta acc can be reactivated if the app is reassigned to a user in Okta.							Okta accou	nt is deactivate	d. Aco	counts
										Save

Troubleshoot

After provisioning from Okta, the user must be assigned a role by a admin and approved by another admin. This request appears under 'Pending Approvals' in the Team section. Only after approval is the user added to the dashboard.

Team 19 invites are pending to be accepted →							
All Teammates Pending Approv							
	Pending Invites for Role Configuration						
	pranav@zamp.ai			6			
	Pending User Invites for Approval						
	PG Pranav Gupta pranav@zamp.ai	Testing	Invited by pranav t	Accept X			
	Pending Role Updates for Approval						
	GB Giridhar B giridhar+restrictedcopilotpraneeth@z	Copilot → Chal Raha	Requested by pranav t	Accept			

If a reactivation request for the same email is received from Okta while a previous request is still pending to be approved by admin, the application will return a 'Bad Request' response.